

What to Expect the Day of Your Delivery

Day Delivery

- You will receive a phone call from your delivery crew between 8:00am – 9:00am.
- The phone call will notify you of your **2 hour delivery window** for that day. Our delivery service begins early morning and is finished when all stops are completed.

Night Delivery

- You will receive a phone call from your delivery crew between 3:00pm – 4:30pm.
- The phone call will notify you of your **2 hour delivery window** for that night. Our delivery service begins late afternoon and is finished when all stops are completed, sometimes going as late as midnight.

- It is not possible to request delivery times due to our “Next Day Delivery” and the large geographic area which our delivery service covers. Also, trucks are loaded in the order of their stops, preventing schedule changes the day of the delivery.
- To prevent unnecessary loading/unloading and increasing the risk of damage we ask for any rescheduling to be done at least 24 hours in advance.
- The delivery crew will remain in contact with you if there are any unforeseen delays.
- For the safety of our employees, we require a clear path to the entryway being used and that the pathway is free of snow, ice, etc.
- If you have any questions, please call one of our stores and they will be able to direct you to the correct individual.

Peoria (309) 691-4100 • Normal (309) 454-7700 • Peru (815) 223-6425

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